

Multi-mode wireless gateway user manual



1

Product specifications

Product name	Multi-mode wireless gateway
Product number	GW16
Power input	DC 5V 1A
Operating temperature	-20°C ~ 45°C
Working humidity	10%-90%RH (no condensation)
Connection method	Wi-Fi, Bluetooth BLE Zigbee Bluetooth Mesh (SIG)

Packing list

- 1.Smart gateway*1
- 2.USB power cord*1
- 3.Product manual *1

2

Product description

Status indicator light



Reset button

Power socket

3

Preparation for use

- 1.Connect your phone to WiFi → Smart phone → Wi-Fi wireless router → Smart host WAN

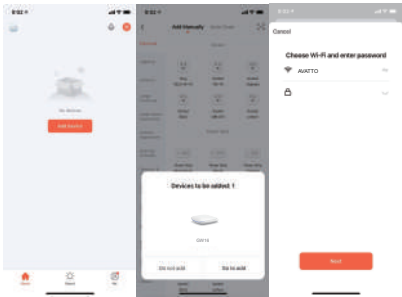
Ensure that the product is within the effective coverage of the WiFi network to ensure an effective connection between the product and the smart host (gateway)ZigBee network

- 1. Connect the gateway to the power supply then press and hold "reset" button for 5 seconds
- 2. Confirm the indicator light blinking (Switch between light blue and white color)
- 3. Download and open the APP
Search for "Tuya Smart" in the application store or scan the QR code on the outer packaging/instructions to download and install the APP.



4

Network access settings

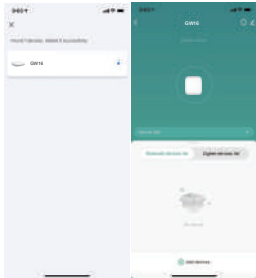


①

②

③

5



④

⑤

- 1. Open "Tuya Smart APP" and click Add Device
- 2. Automatically pop up "found equipment to be added: 1" and click "to add"
- 3. After entering the WIFI and password, click Next
- 4. Wait patiently for the device to be added
- 5. The multi-mode gateway is added successfully

6

Non-warranty regulations

- a. Unauthorized maintenance, misuse, collision, negligence, abuse, liquid ingress, accident, incorrect use of non-converter accessories; or tearing up or altering labels or anti-counterfeiting marks;
- b. The validity period of the three packs has expired;
- c. Damage caused by force majeure;
- d. Circumstances that do not meet the performance failures listed in the "Product Performance Failure Table";
- e. Due to human reasons, the converter and its accessories produce performance failures listed in the "Product Performance Failure Table".

name	Performance failure
Multi-mode wireless gateway	1, The product cannot be turned on after power on 2, The status indicator is invalid 3, Unable to configure the network 4, Other hardware failures cause the function to be unavailable

Note: The illustrations of products, accessories, user interface, etc., in the manual are all schematic diagrams and are for reference only. Due to product updates and upgrades, the actual product shown on the product may be slightly different from the schematic diagram, please refer to the actual product

7