



SMART LOCK TO OPEN THE DOOR



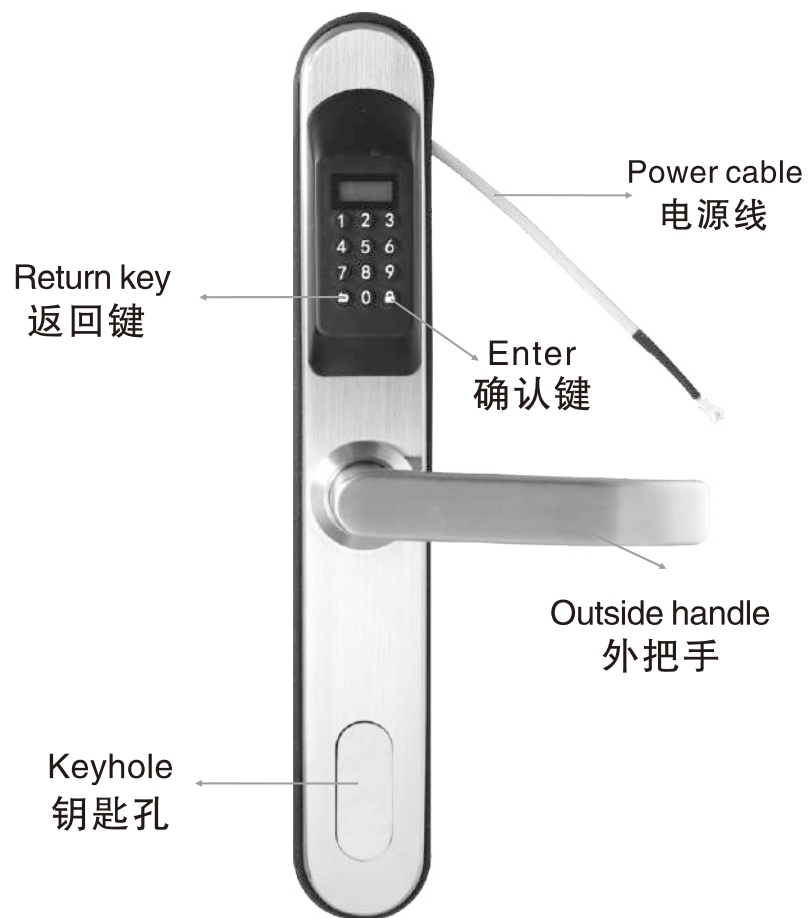
SMART LOCK TO OPEN THE DOOR



Manual
PCB10KEY30

OPERATING AREA

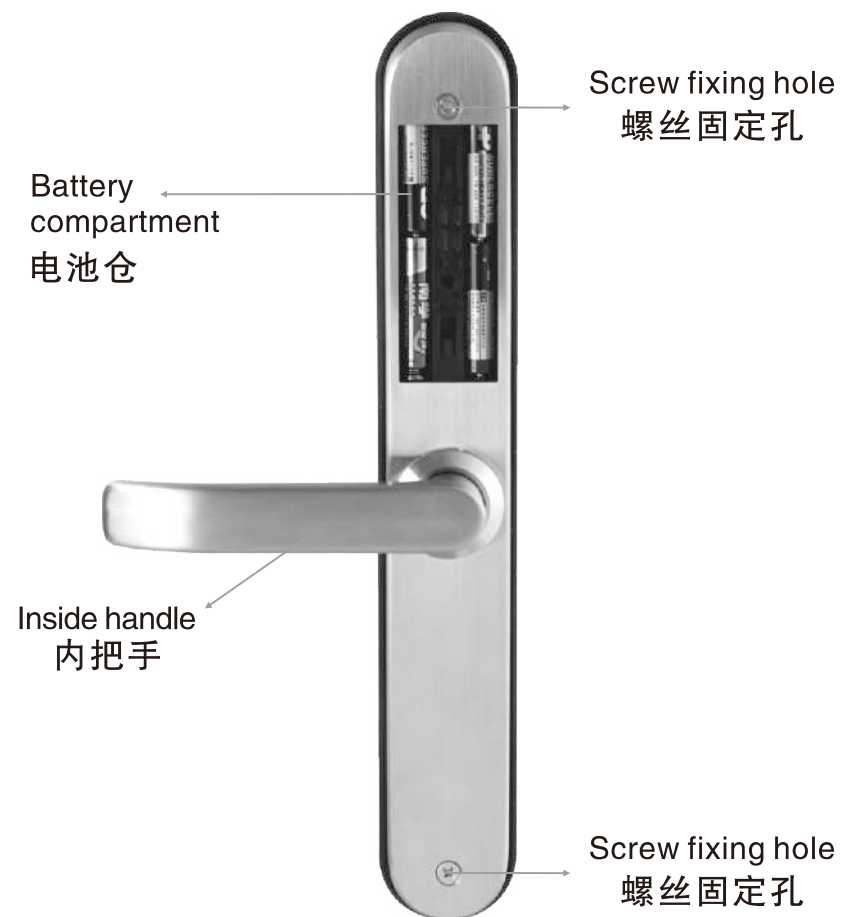
产品介绍



- ① Press any key to wake up (任何按键唤醒)
- ② Do not pull out the power cord forcefully (电源线不能用力拔)

Applicable door thickness: 60~80MM

适应门厚度：60~80MM



Note: Battery consumption: 4*AAA battery(注意：电池用量4*七号电池)

零件插图



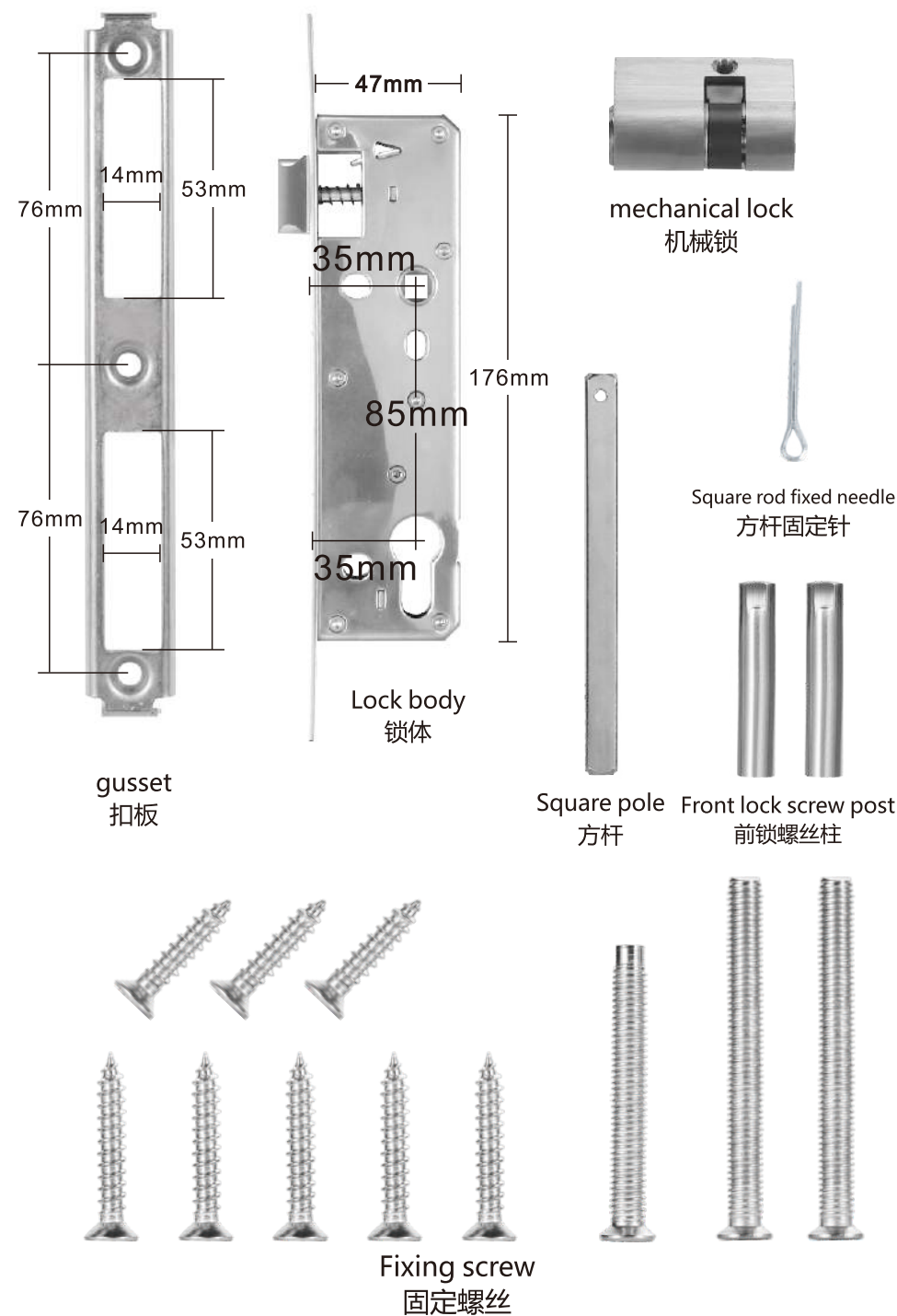
Card
卡

Exterior
外观



keys x2
钥匙x2

3

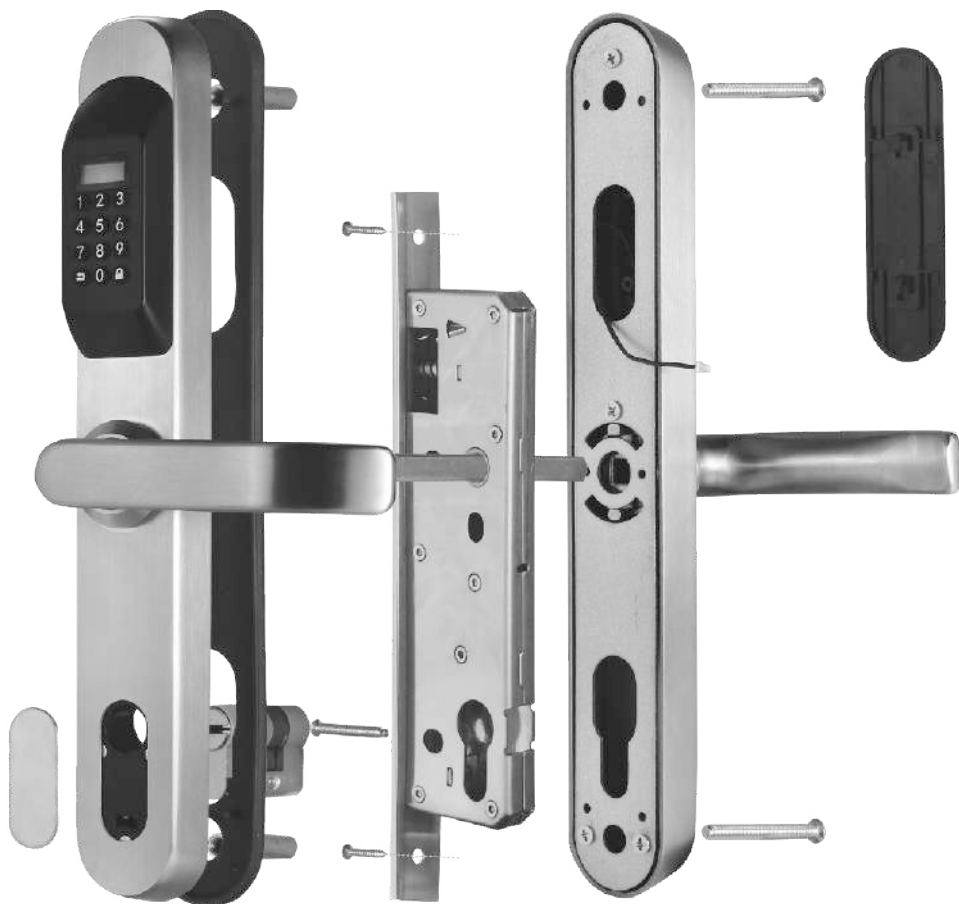


Fixing screw
固定螺丝

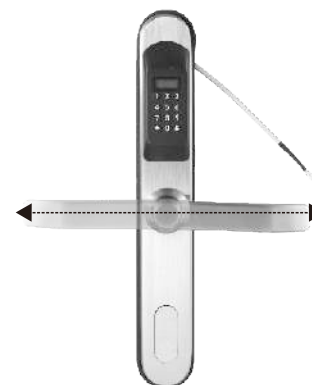
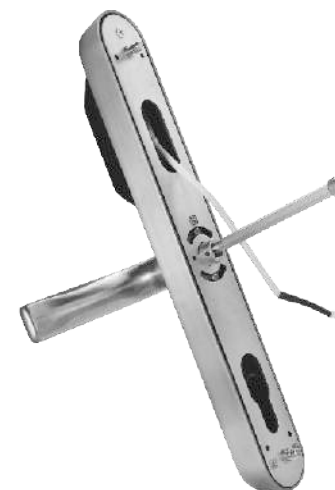
4

DOOR LOCK DECOMPOSITION

门锁分解

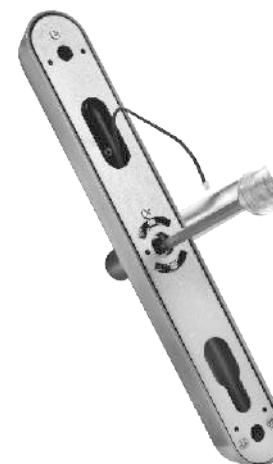


1. Unscrew the handle fixing screws
(拧开把手固定螺丝)



2. According to the door opening direction adjust the direction of the handle.
(可根据开门方向调节把手方向)

3. Tighten the handle fixing screws
(拧紧把手固定螺丝)



INSTALLATION STEPS

安装步骤

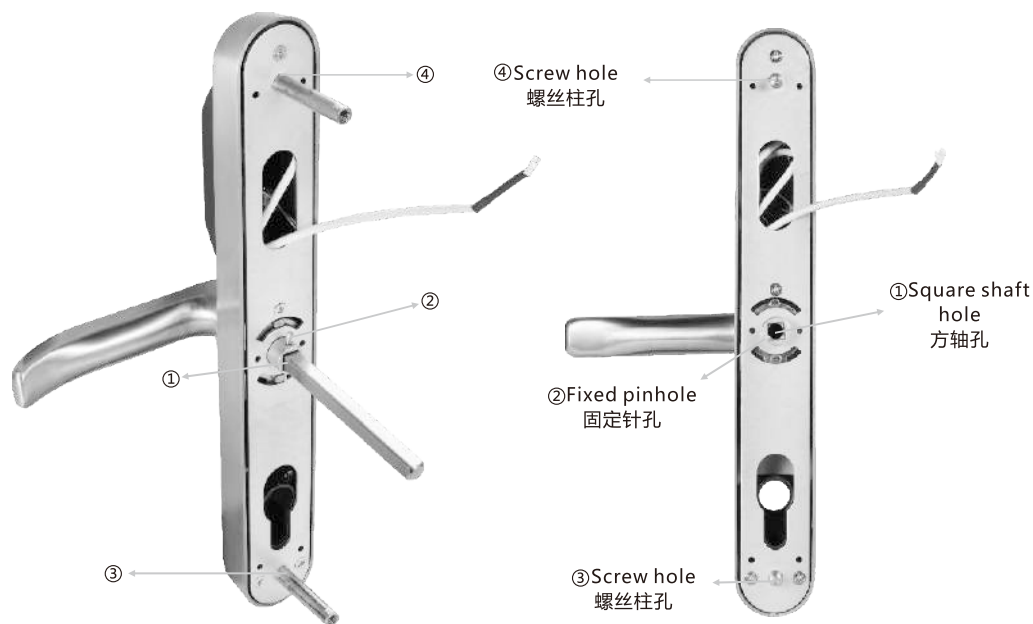


Figure 1(图一)

Figure 2(图二)

Note:

- Square shaft (used to drive the lock body, located in the outer lock and inner lock handle) Please see Figure 1 and Figure 2.
- Fixed pin (located in the middle of the periphery of the square shaft hole) After the holes on the square shaft are aligned with the peripheral holes, Pass the fixed needle through and break apart at the bifurcation so that the fixed needle will not drop.
- Screw column (used to fix inner lock and outer lock).

注意：

- 方轴(用于带动锁体，位于外锁以及内锁把手处)请看图一图二。
- 固定针（位于方轴孔周边正中间）待方轴上的孔与周边孔对准后，固定针穿过，且分叉处掰开，使固定针不会掉出。
- 螺丝柱（用于固定内锁与外锁）。

INSTALL THE LOCK BODY

安装锁体

1.Please use the two screws attached to the product to fix it (Picture3)
请使用产品附带的两个螺丝进行固定（附图三）

2.Please use the two screws that come with the product to fix the gusset on the door frame, make sure that the gusset and the bolt are in the center

请使用产品附带两个螺丝将扣板固定在门框上，确保扣板与锁舌居中

Note: The thickness of the door can be installed: 60mm-80mm
注意：门厚度可安装：60mm-80mm

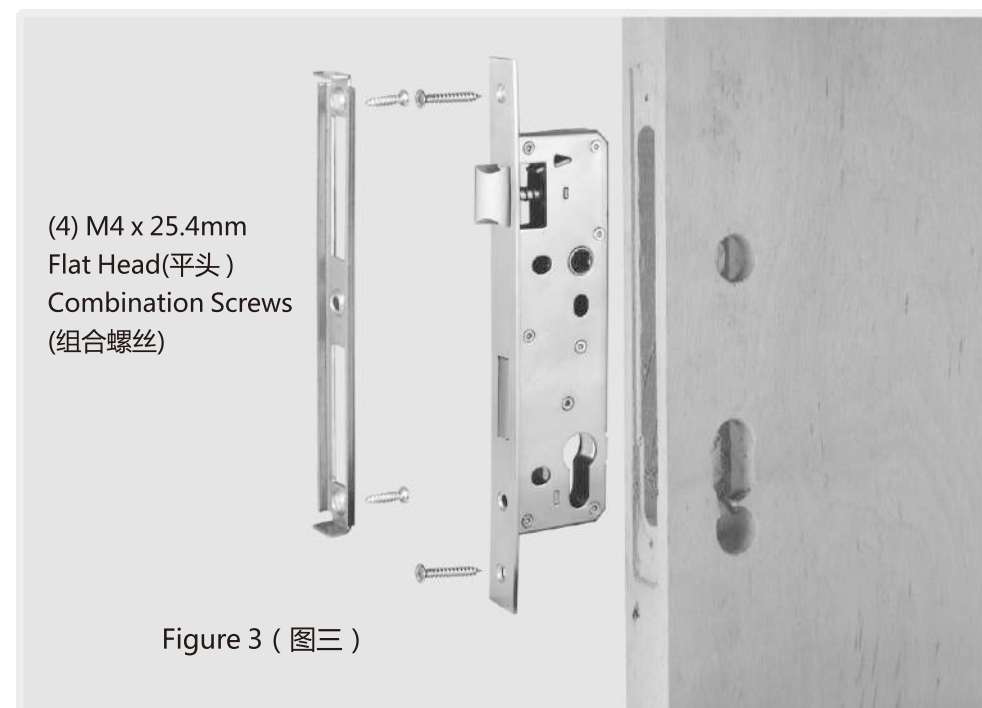


Figure 3 (图三)

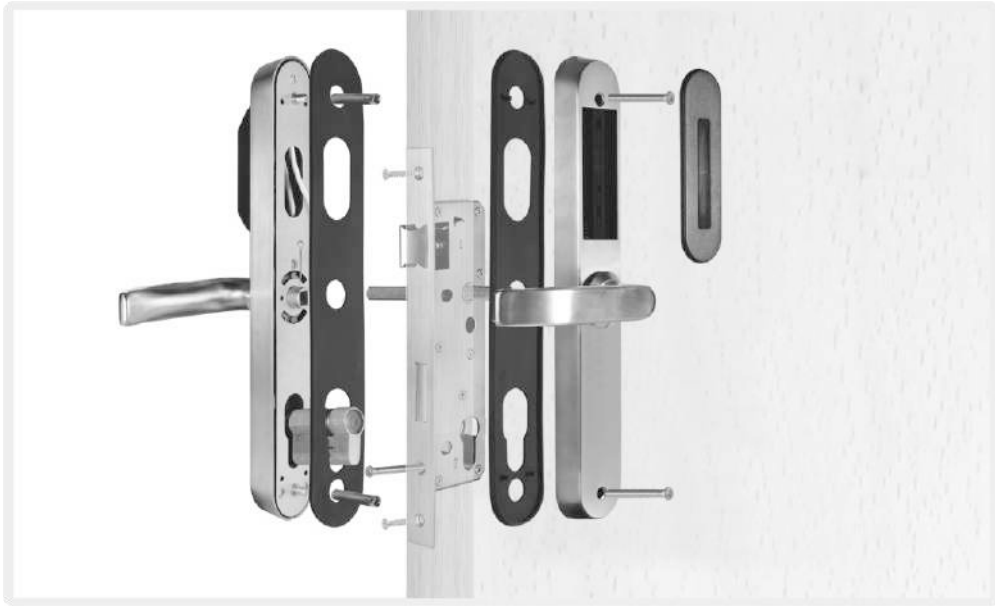


Figure 4 (图四)



Figure 5 (图五)

Note: Silicone pad (fit the door and the lock when the outer lock of the lock body is installed, non-slip/waterproof) Pass the square pole through the middle of the lock body and the power cord also passes through the keyhole (Figure 4) Pass the power cord through the hole on the battery box and use screw to fix the battery box to the outer lock

注意：硅胶垫（装上外锁时贴合门与锁之间，可防滑/防水）将方杆从锁体中间穿过，电源线也一并从锁孔穿过（图四）将电源线从电池盒上面孔位穿过，使用螺丝将电池盒与外锁固定（图五）



Note: the external lock and internal lock power Wire connection (Figure 6)

注意：将外锁与内锁电源线对接（图六）

Figure 6 (图六)

Note: Silicone pad (Fit between the door and the lock body when the lock body is installed, non-slip/waterproof) and then lock the fixed screws and close the battery cover (Figure 7)

注意：硅胶垫（装上锁体时贴合门与锁体之间，可防滑/防水）然后锁上固定螺丝，盖好电池盖（图七）



Figure 7 (图七)

ENGLISH SETTING OPERATION

(1).Modify the admin password

Press any key to activate +123456+

Input new password+ +new password + ,A green light indicates that the modification was successful.Please do keep in mind your admin password!

(2).Enter the management menu

Any key wake up + **Admin password** +

If the management password has not been modified, go directly to modify management password menu. Any operation needs to be done after modifying the administrator password. Different numeric keypads represent different functions. Keyboard $\rightarrow$ back or cancel, keyboard confirm.

(3).Unlock

Press any key to wake up + password

The consecutive password failed 5 times, and the system cannot be operated for three minutes. Support for adding any number before and after the correct password. The total length of the password is not more than 30 digits.

Press any key to wake up + 10 temporary password

The continuous password fails 5 times, the system cannot be operated for three minutes, and the temporary password is generated in the App. Temporary password usage time range and local time will have small errors, must be in the lock time range.

Any key wake up + swipe

After 5 consecutive errors in the card, the system cannot be operated for three minutes. Unadded cards in the factory state can recognize unlocking.

App lock and click to unlock

After the app binds the lock, connect to the lock via bluetooth,click the unlock button in the app to unlock, and the phone time will be synchronized to the lock via bluetooth.

Bluetooth remote unlock, press Bluetooth remote control

After adding the bluetooth remote control, press the bluetooth remote control button to unlock. Realize short-range unlocking within 5 meters.

(4).Channel mode

Enter the same unlock password correctly twice in succession.After entering channel mode, enter the unlock password again to close the channel mode.

After the channel mode is turned on, the lock motor is not automatically locked, the lock is always open,and the channel mode needs to be manually closed to restore the lock.

(5).Battery icon

Display the current battery lock

The battery icon is only black in the middle of the frame when The battery voltage is insufficient to provide motor operation.Please replace the battery as soon as possible.

(6).Time

Display the current time of the lock

Time synchronization requires the binding lock in the app to do the app unlock operation, time synchronization of the current time of the mobile phone, need to resynchronize the time after power off,the default time is 2018-01-01 12:00

(7).1+ set password

1+ Modify Admin password

Modify the admin password, only one admin password can be set.

2+ Add user password

9 user password can be added,can be 6-12 digits,after the addition is successful,The screen number is displayed as the number of the currently added password user. Please keep in mind that it will be used when deleting.

3+ Delete user password

The user enters the number of the password user to be deleted,and press to confirm the deletion.

4+ Empty user password

According to the prompt, the user enters “1+ ” to confirm clearing all common passwords. Press $\rightarrow$ or enter another number key + cancel operation.

(8).2+ Set IC card

1+ Register IC card

Add up to 20 We.lock IC cards. When adding, please swipe the card within 10 seconds. The timeout is invalid. After the addition is successful,the screen number is the number of the current card user in the lock.Please keep in mind that it can be used when deleting.The IC card can be registered continuously until the capacity is full, or press the $\rightarrow$ button to exit, or automatically exit when an error is encountered.

2+ Delete IC card

The user enters the number of the IC card to be deleted in the lock, and press to confirm the deletion.

3+ Clear IC card

According to the prompt, the user inputs “1+ ”, clears all IC card records in the lock, press $\rightarrow$ key or enter other number keys + cancel operation.

(9).3+ Bluetooth remote control

1+ Add bluetooth remote control

"Add up to 8 bluetooth remote control, press the bluetooth remote control unlock button within 60s, add successfully, The screen displays the number as the number of the bluetooth remote control in the lock. Please remember that the deletion will be used.

2+ Delete bluetooth remote control

User inputs the number of the bluetooth remote control to be deleted in the lock, press to confirm deletion.

3+ Clear bluetooth Remote Control

According to the prompt, the user inputs “1+ ”, confirms to delete all bluetooth remote controllers added in the lock, press $\rightarrow$ key or input other number keys + cancel operation.

(10).4+ Set Chinese

"Input 1+ $\rightarrow$ Switch to Chinese, Press $\rightarrow$ or enter another number key + cancel operation"

(11).5+ Set English

Input 1+ Select

"Input 1+ Switch to English, Press $\rightarrow$ or enter another number key + cancel operation"

(12).6+ Setup

1+ Turn off/on sound

Input 1+ to confirm the modification; press or enter another number key + cancel the operation

2+ Turn off/on bluetooth

Input 1+ to confirm the modification; press the key or enter another number key + cancel the operation.

3+ Turn off/on NB

input 1+ to confirm the modification; press the key or enter another number key + cancel the operation.

4+ Lock time change

Enter 5~14 digits, press to confirm, after unlocking successfully, the lock waits for 5~14 seconds and then performs the lock. Factory default is 8 seconds.

5+ Restore to factory

According to the prompt, the user inputs “1+”, clears all common passwords in the system, IC card, bluetooth remote control, setting data and management password data, and managing password to restore default 123456. Press the key or enter another number key.

(10).How to unlock with the Key

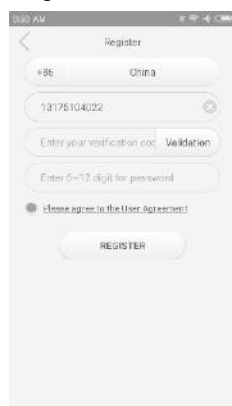
At the outer lock handle, insert the key and turn it to the right, then turn the handle to unlock.

DOWNLOAD APP BY SCAN BELOW QR CODE



APP OPERATION

1.Sign in



2.Log in



3. Binding lock:

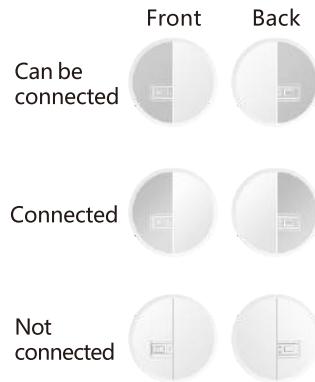
Login into the app, prompt to turn on the phone bluetooth. then follow picture 1, Click to to enter picture 2, then click the upper right corner icon to can to bind lock to app. If cannot scan due to some unknown reason, please click the hand icon in picture 3 to manually input the numbers on QR code.

Binding to get management authority level.



4. Connect bluetooth of lock on app

Scan QR code to bind the lock on app, then click the lock to connect bluetooth; (If you don't unlock after connection, the bluetooth disconnects in 3 minutes automatically).



5.Unlock

After connection click  to unlock.(After 7 seconds unlock by Bluetooth,it will automatically disconnect,please re-connect Bluetooth to unlock again)



6. Revise the communication password

The original communication password is 12345678. Please be reminded to revise the password at the prompt instruction. After setting the lock admin password,you cannot unlock until revise the APP communication password .



Revise Method:

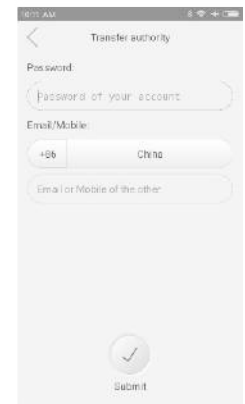
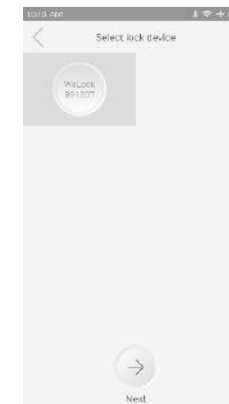
Click  after connection, the enter , click on the related setting area of lock, enter the password to verify if you revise the password successfully



Verification: input admin password to confirm.

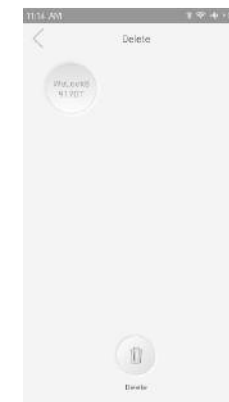
7. Transfer Permission:

Admin level right can be transferred to other people, Click  to select the lock name ,Click "Next" to input the phone number, then input " admin login password", click OK to transfer.

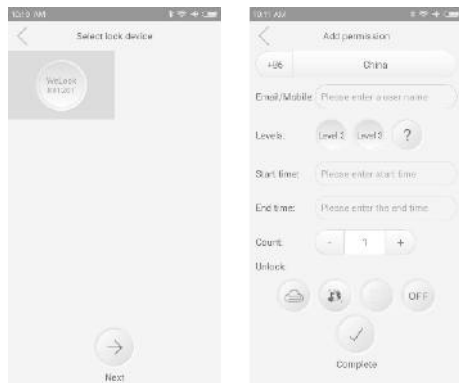


8. Unbind cylinder (admin rights)

Click  to enter Personal center; Then click  and  to choose the cylinder you want to delete; Click "confirm delete" .



9. Add user permission click  to enter personal center; Then click  to choose the lock you want to authorize; click "Next" and enter user's account phone number, permission level, period and unlock times. Then click complete.



10. Help center



Click HELP, to enter Manual/ Installation video/Operation cases.

FAQ

Question:How about this lock? Is it perfect same as your advertisement? Is it safe with simple installation?

Answer:WE.LOCK provides a safe and convenient environment. Installation needs to follow the instructions. You can also contact our customer service to guide the installation, or follow our YouTube welockglobal to get the installation video.

Question:After change the lock, if the rotary knob back of the door still can double lock?

Answer:Yes, there is no affection for the original lock's other function.

Question:which kind of battery is more durable?

Answer:The lock needs to be putted in 4*AAAbattery, and it is better to use more high quality batteries.

Question:There are many different houses, if we install the lock cylinder in each house, could we open all the door by the same app account?

Answer:Yes, we could open all the lock with the same APP account, please remember to remark the different name for each lock.

Question:If there is no power on outside lock, how could we do?

Answer: The battery should be replaced as soon as possible when the lock gives out a low battery alarm. After the battery is dead, you can use the spare mechanical key to unlock the lock and open the battery compartment to replace the battery.

Question: How to use temporary password?

Answer: Click the temporary password button in the APP settings menu , select the lock with the temporary password function, enter the temporary password generation interface, select the corresponding time to obtain the temporary password.

Online Service :

Email : service@welockglobal.com

中文设置操作

(1).修改管理员密码

任意键唤醒+123456

输入新密码++新密码+，绿灯表示修改成功,请牢记您的管理员密码!

(2).进入管理菜单

任意键唤醒+输入管理密码

如果没有修改管理密码，直接进入 修改管理密码菜单。任何的操作需要在修改管理员密码后进行，不同的数字键盘代表不同的功能。键盘返回或者取消， 键盘确认。

(3).开锁

按任意键唤醒+密码

连续密码失败5次，系统锁定三分钟不能操作。支持在正确的密码前后增加任何数字。密码总长度不超过30个数字

按任意键唤醒+10位临时密码

连续密码失败5次，系统锁定三分钟不能操作，临时密码的生成需要在App中操作。锁时间不准确会导致临时密码无效。

任意键唤醒+刷卡

连续刷卡5次错误后，系统锁定三分钟不能操作。出厂状态下未添加的卡可以识别开锁。

App连接锁后点击开锁

App绑定锁后通过蓝牙连接锁，点击App中开锁键开锁，同时手机时间会通过蓝牙同步到锁上。

蓝牙遥控开锁，按蓝牙遥控

添加蓝牙遥控后，按蓝牙遥控的按键开锁。实现5m范围内的近程开锁。

(4).1+设置密码

1+修改管理密码

修改管理密码，只有一个管理密码。

2+新增普通密码

可以添加9个普通开锁密码，密码长度6~12个数字，添加成功后，屏幕数字显示为当前添加的密码用户的编号，请牢记，删除时候会用到。

3+删除普通密码

用户输入需要删除的密码用户的编号，按确认删除

4+清空普通密码

根据提示，用户输入“1+”，确认清空所有普通密码。按键 或者输入其他数字键+取消操作。

(5).2+设置IC卡

1+登记IC卡

最多添加20张微锁专用IC卡，添加时候，请在10秒内刷卡，超时无效。添加成功后，屏幕数字为当前卡在锁中的编号，请牢记，删除时候可以用到。可连续登记 IC 卡直至容量满，或按键退出，或遇到错误时自动退出。

2+删除IC卡

用户输入需要删除的IC卡在锁芯中的编号，按确认删除

3+清空IC卡

根据提示，用户输入“1”，清空锁中所有IC卡记录，按键或者输入其他数字键+取消操作。

(6).3+蓝牙遥控器

1+添加蓝牙遥控

最多添加8个蓝牙遥控，在60s内按蓝牙遥控的开锁按键，添加成功屏幕显示数字为该蓝牙遥控在锁中的编号，请牢记，删除会用到。

2+删除蓝牙遥控

用户输入需要删除的蓝牙遥控在锁中的编号，按确认删除

3+清空蓝牙遥控

根据提示，用户输入“1+”，确认删除锁中添加的所有蓝牙遥控器，按键或者输入其他数字键+取消操作。

(7).4+设置中文

输入1+选择

输入1+切换为中文按键或者输入其他数字键+取消操作

(8).5+ Set English

输入1+选择

输入1+切换为英文按键或者输入其他数字键+取消操作

(9).6+ 设置

1+关闭/开启声音

输入1+为确认修改；按键或者输入其他数字键+取消操作

2+关闭/开启蓝牙

输入1+为确认修改；按键或者输入其他数字键+取消操作

3+关闭/开启NB

输入1+为确认修改；按键或者输入其他数字键+取消操作

4+上锁延时

输入5~14数字，按确认，开锁成功后，锁芯等待5~14秒后执行上锁，出厂默认为8秒。

5+恢复出厂

根据提示，用户输入“1+”，清空系统中所有的普通密码，IC卡，蓝牙遥控器，设置数据及管理密码数据，管理密码恢复默认123456。按键或者输入其他数字键+取消操作

(10).通道模式

连续两次正确输入相同的开锁密码。通道模式后，再次输入开锁密码关闭通道模式

通道模式开启后，锁芯马达不会自动上锁，锁一直处于开启状态，需要手动关闭通道模式才能够恢复上锁。

(11).电量图标

显示锁当前电量

电量图标只剩下边框中间全黑后，电池的电压不足提供电机工作，请尽快更换电池。

(12).时间

显示锁当前时间

时间同步需要App中绑定锁做App开锁操作后，时间同步手机当前时间，断电后需要重新同步时间，默认时间2018-01-01 12:00

(13).钥匙的开锁方式

外锁把手处，插上钥匙向右旋转后，下压把手开锁。

APP 下载

在"华为市场"" 腾讯应用宝"" 360手机助手"搜索"微锁"字样,即可下载。



APP 操作

1.注册



2.登陆



3.绑定锁芯：

登录成功进入app后会提示需要打开蓝牙，请打开手机蓝牙。下列图1点击进入图2，再点击右上角的扫一扫即可；部分由于各种原因识别不出的二维码请点击下方按钮手动输入（请使用配件中的二维码）



4.连接锁芯:

APP扫描到锁芯后, 点击图标进行连接 (连接蓝牙后未开锁, 3分钟系统自动断开蓝牙连接)



5.开锁:

连接后点击中间 [Icon: Unlock button], 即可开锁; (开锁后7秒蓝牙自动断开, 如需再次开锁, 需重新连接蓝牙)



6.修改通讯密码:

锁芯出厂密码为: 12345678初次使用请按提示修改通讯密码; 锁芯设置管理员密码后: APP需修改通讯密码后, 才可以开锁。



修改方法:

连接后点击 [Icon: User icon], 进入 [Icon: Settings icon], 点击该锁, 输入密码之后在锁芯上验证即可通过。



验证: 输入管理员密码确认

7.转移权限:

将个人的一级权限 (管理员权限) 转移给其他人员点击 [Icon: Transfer icon] 进入, 选择要转移的锁点击下一步, 输入“对方帐户”, 再输入“自己登录APP密码”, 点击确定即可转移。



8.删除绑定锁芯（管理员权限）：
点击  进入个人中心，进入 ，
点击 ，再选择要删除的锁芯
（可多选）再点击确认删除即可。



9.用户授权：
点击  进入个人中心，再点击 ，选择要授权的锁芯，点击
下一步，输入对方帐户，级别，
时间限制以及次数限制点击完
成即可。



10.帮助中心


点击帮助，里面有每个型号说明书；产品安装视频以及用户案例等；

常见问题

问：这款锁怎么样，有没有说的那么好，这么简单安装会不会不安全。

答：安全、智能、方便，简单安装，可以咨询天猫客服如何安装，天猫店铺：we.lock微锁旗舰店。

问：换了之后门后的反锁旋钮还能不能反锁

答：还能用，不影响原来门锁的其他功能。

问：电池用哪些电池经用一些。

答：智能锁使用4节五号电池，南孚这些比较好一些的电池会比较耐用。

问：有多个房子，每个都装微锁。手机APP都能开这些门么？

答：可以，一个手机可以管理多个锁，记得备注好每个门锁的名字就好。

问：锁没电了怎么办？

答：在锁发出低电量警报时应该尽快更换电池，没电后可以使用备用机械钥匙开锁后打开电池仓更换电池。

售后保修

一、售后保修：

- 1、7天无理由退换货：自产品售出7天内，产品在不影响2次销售情况下可选择无条件退换货。
- 2、15天退换货期：自产品售出15天内，产品在不影响2次销售情况下可进行同款产品换货。
- 3、在三包有效期内，保修两次，如出现仍不能正常使用的产品，凭修理记录和证明，由销售人员负责为消费者免费调换同型号同规格的产品或按有关规定退货。
- 4、凡是购买深圳市迈悍德实业有限公司，微锁系列产品、均享受1年保修期。
- 5、售后邮费：保修期间产品邮寄费用由各自承担寄出费用。

二、不属于保修范围：

- 1、因操作不当、失误造成产品损坏，经检测属实，产品维修员按人工成本、零件成本收取相应的费用。
- 2、因不可抗拒因素：雷击(正面袭击导致设备烧毁、变形) 浸水(长时间浸泡水中经检测出现产品毁坏)。
- 3、无法提供有效订单、收据、发票凭证进行保修者。
- 4、超过保修期、以及保修期内人为、不可抗拒损坏产品需更换零配件、需对应收取人工服务费加零配件费用。

注：深圳市迈悍德实业有限公司拥有最终解释权！

质保卡

用户姓名：_____

联系地址：_____

联系电话：_____

购买单位：_____

购买日期：_____

- 请妥善保管好质保卡
- 请包装好产品，配件需齐全。
- 请把锁芯恢复出厂设置
- 所有售后问题都需要此卡