

# Mi Smart Kettle Pro

## User Manual



# Precautions

- This appliance can be used by children aged from 8 years and above if they have been given supervision or instruction concerning use of the appliance in a safe way and if they understand the hazards involved. Cleaning and user maintenance shall not be made by children unless they are older than 8 and supervised. Keep the appliance and its cord out of reach of children aged less than 8 years.
- Appliances can be used by persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children shall not play with the appliance.
- When the kettle is empty, not in use, or when you are adding water in it, moving or cleaning it, or even when there is a problem with it, the kettle must be unplugged.
- Do not use this kettle on an inclined or unstable surface, and keep it away from heat sources so as to avoid damage to its plastic parts. Do not place the kettle adjacent to or on top of any electrical appliance.
- The kettle must only be used with a grounded power outlet with a rated current of 10 A or more, and a rated voltage of 220–240 V~. Do not plug the kettle into a power outlet together with other electrical appliances.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Do not open the kettle's lid, pour water out, or add water while the kettle is operating.
- Do not add water above the maximum water level mark. Otherwise, hot water will overflow or spray out, causing the kettle to leak. When boiling water, the water in the kettle must be above the minimum water level mark so as to prevent boil-dry.
- This kettle can only be used for boiling water. Do not use it to heat other things such as seaweed, eggs, soy milk, tea leaves, milk, noodles. Otherwise, the kettle may fail to function properly.
- Please remove the kettle from the base when adding water, and wipe away any excess water from the bottom of the kettle before placing it back onto its base to avoid spillage on the connector.
- Do not place the kettle near heat sources such as cookers and stoves so as to avoid the risk of fire.
- To avoid the risk of fire, do not use low-quality power strips with this product.
- Do not immerse the kettle in water nor sprinkle water on it. Do not tilt, shake, move, or tip the kettle when using it.
- The appliance is subject to residual heat after use, do not touch the heating element surface.
- This appliance is intended to be used in household and similar applications such as:
  - staff kitchen areas in shops, offices and other working environments;
  - farm houses;
  - by clients in hotels, motels and other residential type environments;
  - bed and breakfast type environments.
- The kettle is only to be used with the stand provided.



Hereby, Foshan Viomi Electrical Technology Co., Ltd., declares that the radio equipment type Mi Smart Kettle Pro MJHWSH02YM is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: <http://www.mi.com/global/service/support/declaration.html>



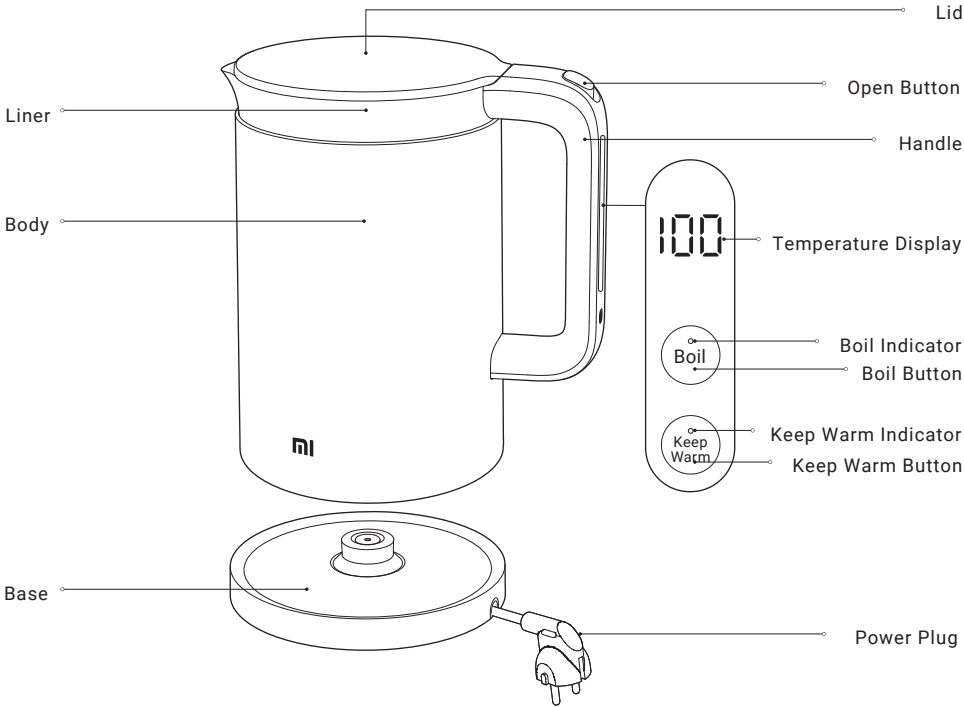
## WEEE Information

All products bearing this symbol are waste electrical and electronic equipment (WEEE as in directive 2012/19/EU) which should not be mixed with unsorted household waste. Instead, you should protect human health and the environment by handing over your waste equipment to a designated collection point for the recycling of waste electrical and electronic equipment, appointed by the government or local authorities. Correct disposal and recycling will help prevent potential negative consequences to the environment and human health. Please contact the installer or local authorities for more information about the location as well as terms and conditions of such collection points.

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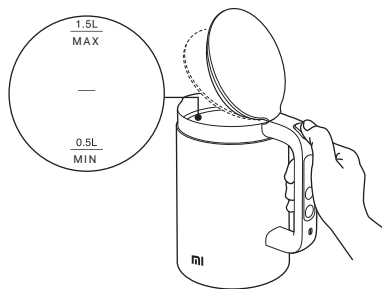
# Product Overview

Read this manual carefully before use, and retain it for future reference.



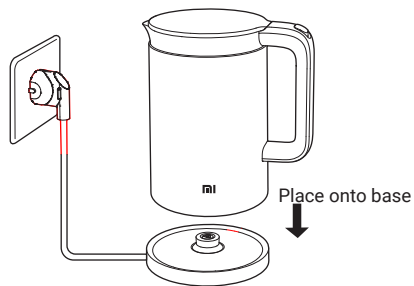
Note: Illustrations of product, accessories, and user interface in the user manual are for reference purposes only. Actual product and functions may vary due to product enhancements.

# How to Use



1. Press the button to open the lid and add water to the kettle.

The amount of water should not exceed the maximum water level mark or be below the minimum water level mark.



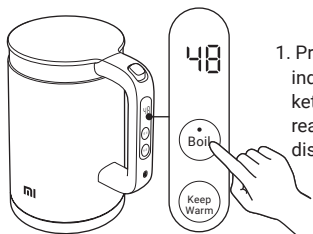
2. Fully close the lid, and place the kettle on the base.

If the contact is good, the indicator blinks once and then turns off.

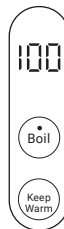
## Keep Warm after Boiling-up

### Notes:

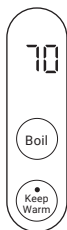
- The function of "automatically keep warm after boiling" is disabled by default. It is recommended to enable it in the app for a better user experience.
- When the water is boiling up, the temperature displayed may differ from the actual water temperature due to regional differences in altitude.



1. Press the boil button, the boil indicator will turn red. The kettle starts heating up, and the real-time temperature will be displayed.



2. If the function of "automatically keep warm after boiling" is not enabled, the boil indicator turns off once the water is boiling up. Then the heating stops, and the kettle beeps three times.

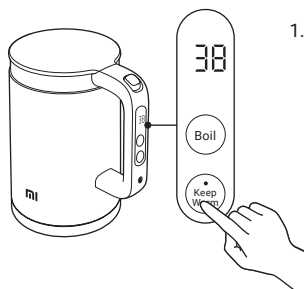


3. When the function of "automatically keep warm after boiling" is enabled, press the keep warm button or select from the app to choose the keep warm temperature. The boil indicator turns off once the water is boiling, and then the keep warm indicator turns red. When the temperature drops to the set temperature, the kettle will beep three times. The keep warm indicator will turn into orange, and the kettle will keep warm at the set temperature.

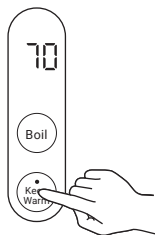
## Keep Warm after Heating-up to a Set Temperature

### Notes:

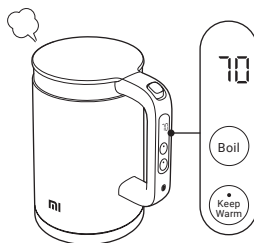
- When using the keep warm function, the water level should be between the maximum and minimum water level marks. The temperature fluctuation range for this function is  $\pm 2^{\circ}\text{C}$ , and it will increase if the water level is below the minimum water level.
- There are 5 preset keep warm temperature levels ( $40^{\circ}\text{C}$ ,  $50^{\circ}\text{C}$ ,  $70^{\circ}\text{C}$ ,  $80^{\circ}\text{C}$ , and  $90^{\circ}\text{C}$ ) by default. The set temperature levels can be modified in the app.
- The default keep warm duration for the temperature levels is 12 hours. You can change the duration in the app.
- Heating the empty kettle will activate the boil-dry protection feature and turn off the display. Cool the kettle down to room temperature, then add water to use it.



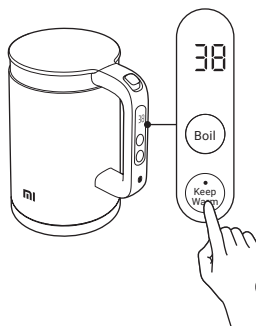
1. Press the keep warm button, the display digit blinks. Then you can select keep warm levels.



2. Select one of five levels of keep warm temperatures during digit blinking. The selected level will take effect if there is no operation on the button within 2 seconds. The kettle will then start heating to the set temperature.



3. When the kettle reaches the set temperature, it will beep three times. The keep warm indicator will turn into orange, and the kettle will keep the water warm at the set temperature.



4. Press the keep warm button again to cancel it. The keep warm indicator will turn off and the kettle will enter standby mode.

Note: When the water temperature drops below 45°C in standby mode, the display will turn off after 2 minutes of inactivity. Press any button to wake up the kettle when the display is turned off.

## Keep Warm after Lifting Kettle

When you lift the kettle and then place it back onto the base, the kettle can continue to work for keeping warm. The indicator blinks 3 times and the kettle resumes keeping warm to the set temperature. To use this function, it requires you set a temperature first and then enable "Remember keep warm temperature after lifting kettle" in the app.

### Notes:

- The function of "Remember keep warm temperature after lifting kettle" is disabled by default. It is recommended to enable it in the app for a better user experience.
- When the function of "Remember keep warm temperature after lifting kettle" is enabled, make sure the water level in the kettle is above the minimum water level mark. Otherwise, there may be a risk of boil-dry.
- When placing the kettle back onto the base, ensure that the difference between the temperature of the water in the kettle and the set one is within 10 degrees.
- The function of "Remember keep warm temperature after lifting kettle" will be disabled when adding cold water. Press the keep warm button to enable this function.
- When the smart kettle is working, pressing the boil button will make it enter the standby mode.
- Simultaneously press and hold "Boil" and "Warm" buttons for 3 seconds to restore factory settings.

# Connect with Mi Home/ Xiaomi Home App

This product works with Mi Home/Xiaomi Home app\*. Control your device with Mi Home/Xiaomi Home app.



Scan the QR code to download and install the app. You will be directed to the connection setup page if the app is installed already. Or search "Mi Home/Xiaomi Home" in the app Store to download and install it.

Open Mi Home/Xiaomi Home app, tap "+" on the upper right, and then follow prompts to add your device.

\* The app is referred to as Xiaomi Home app in Europe (except for Russia). The name of the app displayed on your device should be taken as the default.

Note: The version of the app might have been updated, please follow the instructions based on the current app version.

Disable the Bluetooth function: Press and hold the boil button for 10 seconds.

Enable the Bluetooth function: Press and hold the boil button for 3 seconds.

If the smart kettle cannot be found when connecting to the app, it is recommended to disable and enable its Bluetooth function, and then try to connect again.

## Cleaning & Maintenance

### 1. Soak with white vinegar.

Pour in 0.5 L of food-grade white vinegar and leave to soak for at least 1 hour.

### 2. Pour out the white vinegar.

After pouring out the white vinegar, wipe out any remaining sediment with a damp cloth.

### 3. Boil water to clean out the kettle.

Pour out the hot water after it boils, and then use clean water to rinse the kettle 4–5 times.

### 4. Wipe it dry and put it away.

Use a dry cloth to clean the outside of the kettle. Keep the kettle in a dry, well-ventilated area, and protect it from dust, moisture, and insects.

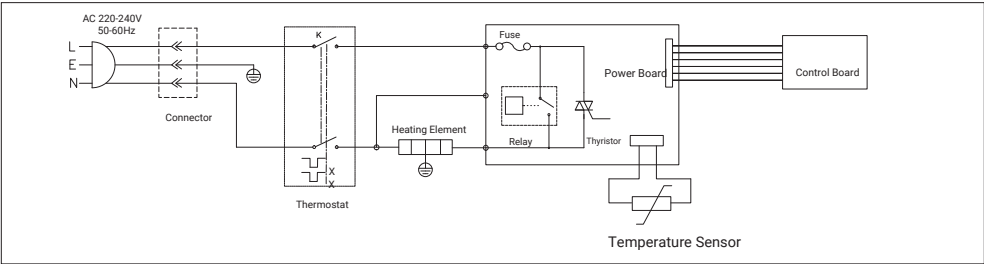
# Specifications

## Precautions:

- Make sure the kettle is unplugged and let it cool down before cleaning.
- Regular cleaning and removal of sediment from the kettle will help extend its service life.
- If there is serious limescale buildup, please repeat the steps above. Do not use steel wool or any chemical or abrasive cleaning agents.
- Do not immerse the kettle or the base in water, and keep its exterior dry.

|                       |                      |
|-----------------------|----------------------|
| Name                  | Mi Smart Kettle Pro  |
| Model                 | MJHWSH02YM           |
| Wireless Connectivity | Bluetooth Low Energy |
| Operation Frequency   | 2402-2480 MHz        |
| Maximum Output Power  | <13 dBm              |
| Rated Voltage         | 220-240 V~           |
| Rated Frequency       | 50-60 Hz             |
| Rated Power           | 1800 W               |
| Item Dimensions       | 204 × 145 × 235 mm   |
| Capacity              | 1.5 L                |
| Net Weight            | 1.3 kg               |

## Electrical Diagram



# Troubleshooting

| Fault                                   | Possible Causes                                        | Solution                               |
|-----------------------------------------|--------------------------------------------------------|----------------------------------------|
| Display doesn't light up                | Power outlet is damaged or doesn't make proper contact | Replace power outlet                   |
|                                         | Power plug is not properly plugged in                  | Properly plug in the power plug        |
|                                         | Power plug is deformed                                 | Contact after-sales service            |
|                                         | Base is not genuine                                    | Use the base that came with the kettle |
| Display error code                      | Error code E1: Faulty temperature sensor               | Contact after-sales service            |
|                                         | Error code E2: Overheated                              | Contact after-sales service            |
| Kettle does not heat                    | Faulty circuit board                                   | Contact after-sales service            |
|                                         | Faulty heating element                                 | Contact after-sales service            |
|                                         | Faulty thermostat                                      | Contact after-sales service            |
| Water does not boil or not stop boiling | Faulty NTC temperature sensor                          | Contact after-sales service            |
|                                         | Faulty circuit board                                   | Contact after-sales service            |
| App connection error                    | Phone's Bluetooth is disabled                          | Enable phone's Bluetooth               |
|                                         | Faulty control board                                   | Contact after-sales service            |

# WARRANTY NOTICE

THIS WARRANTY GIVES YOU SPECIFIC RIGHTS, AND YOU MAY HAVE OTHER RIGHTS CONVEYED BY LAWS OF YOUR COUNTRY, PROVINCE OR STATE. INDEED, IN SOME COUNTRIES, PROVINCES OR STATES, CONSUMER LAW MAY IMPOSE A MINIMUM WARRANTY PERIOD. OTHER THAN AS PERMITTED BY LAW, XIAOMI DOES NOT EXCLUDE, LIMIT OR SUSPEND OTHER RIGHTS YOU MAY HAVE. FOR A FULL UNDERSTANDING OF YOUR RIGHTS WE INVITE YOU TO CONSULT THE LAWS OF YOUR COUNTRY, PROVINCE OR STATE.

## 1. LIMITED PRODUCT WARRANTY

XIAOMI warrants that the Products are free from defects in materials and workmanship under normal use and use in accordance with the respective Product user manual, during the Warranty Period.

The duration and conditions related to the legal warranties are provided by respective local laws. For more information about the consumer warranty benefits, please refer to Xiaomi's official website <https://www.mi.com/en/service/warranty/>.

Xiaomi warrants to the original purchaser that its Xiaomi Product will be free from defects in materials and workmanship under normal use in the period mentioned above.

Xiaomi does not guarantee that the operation of the Product will be uninterrupted or error free.

Xiaomi is not liable for damages arising from non-compliance with the instructions related to the use of the Product.

## 2. REMEDIES

If a hardware defect is found and a valid claim is received by Xiaomi within the Warranty Period, Xiaomi will either (1) repair the product at no charge, (2) replace the product, or (3) refund the Product, excluding potential shipping costs.

## 3. HOW TO OBTAIN WARRANTY SERVICE

To obtain warranty service, you must deliver the Product, in its original packaging or similar packaging providing an equal degree of Product protection, to the address specified by Xiaomi. Except to the extent prohibited by applicable law, Xiaomi may require you to present proofs or proof of purchase and / or comply with registration requirements before receiving warranty service.

## 4. EXCLUSIONS AND LIMITATIONS

Unless otherwise stipulated by Xiaomi, this Limited Warranty applies only to the Product manufactured by or for Xiaomi and identifiable by the trademarks, trade name or "Xiaomi" or "Mi" logo.

The Limited Warranty does not apply to any (a) Damage due to acts of nature or God, for example, lightning strikes, tornadoes, flood, fire, earthquake or other external causes; (b) Negligence; (c) Commercial use; (d) Alterations or modifications to any part of the Product; (e) Damage caused by use with non-Xiaomi products; (f) Damage caused by accident, abuse or misuse; (g) Damage caused by operating the Product outside the permitted or intended uses described by Xiaomi or with improper voltage or power supply; or (h) Damage caused by service (including upgrades and expansions) performed by anyone who is not a representative of Xiaomi.

It is your responsibility to backup any data, software, or other materials you may have stored or preserved on the product. It is likely that the data, software or other materials in the equipment will be lost or reformatted during the service process, Xiaomi is not responsible for such damage or loss.

No Xiaomi reseller, agent, or employee is authorized to make any modification, extension, or addition to this Limited Warranty. If any term is held to be illegal or unenforceable, the legality or enforceability of the remaining terms shall not be affected or impaired.

Except as prohibited by laws or otherwise promised by Xiaomi, the after-sales services shall be limited to the country or region of the original purchase.

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The present warranties do not apply in Hong Kong and Taiwan.

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Except to the extent prohibited by applicable law, all implied warranties (including warranties of merchantability and fitness for a particular purpose) will have a limited duration up to a maximum duration of this limited warranty. Some jurisdictions do not allow limitations on the duration of an implied warranty, so the above limitation will not be applied in these cases.

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## 7. XIAOMI CONTACTS

For customers, please visit the website: <https://www.mi.com/en/service/warranty/>

The contact person for the after-sale service may be any person in Xiaomi's authorized service network, Xiaomi's authorized distributors or the final vendor who sold the products to you. If in doubt please contact the relevant person as Xiaomi may identify.

For further information, please go to [www.mi.com](http://www.mi.com)

Manufactured for: Xiaomi Communications Co., Ltd.

Manufactured by: Foshan VIOMI Electrical Technology Co., Ltd.

(a Mi Ecosystem company)

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